



### Night Lift Operations Manager

Holiday Valley, rated by Ski Area Magazine as #11 in the East last year, is located in the charming, fun-loving community of Ellicottville, NY. We are looking for a leader to oversee Night Lift Operations. The successful candidate will have excellent organizational and communication skills, plus experience in Ski Resort operations. As Night Lift Operations Manager, you will have the opportunity to lead, mentor and work with over 30 exceptional staff members. The position can accommodate fulltime seasonal or fulltime year-round work depending on the candidate. Come join our exceptional team here at Holiday Valley. A complete job description is available at <https://www.holidayvalley.com/employment/>.

Location: Holiday Valley, Ellicottville, NY

Job Status: Fulltime seasonal or fulltime year-round

Shift: 2:30 pm through 11 pm

Compensation: hourly range based on experience (\$22-28 per hour, overtime eligible) or salary adjusted based on experience (starting at \$1,161/week)

Benefits: Fulltime, year-round position includes:

- Company subsidized medical, dental, vision, flexible spending account, health savings account and employer paid short-term disability & long-term offerings.
- 401K Retirement Plan (with company match up to 15%).
- Paid time off, holiday and sick pay.
- Free season pass for employee and dependents.

How to Apply: to apply, fill out an application online at [holidayvalley.com/employment/](http://holidayvalley.com/employment/) **and** email your resume and a brief cover letter to Kait Riethmiller at [kriethmiller@holidayvalley.com](mailto:kriethmiller@holidayvalley.com). Applications will be accepted through December 18<sup>th</sup>.

Holiday Valley Resort  
Night Lift Operations Manager  
Job Description 2024

**Position Objective:**

The Mountain Operations Department is a leading segment of Holiday Valley and its success. The Night Lift Operations Manager will oversee the recruiting, hiring, training, scheduling and management of night lift operations at the resort.

**Reporting Relationships:** Director of Mountain Operations

**Works Closely With:** Day Lift Supervisor  
Lift Maintenance Staff  
Grooming Staff  
Snowmaking Staff  
RFID Ticketing Staff/Guest Services Manager  
Safety and Security Staff  
Ski Patrol/Mountain Safety Manager  
Parking Lot Attendants/Shuttle Drivers  
Mountain Coaster Staff

**Supervises:** Night Lift Attendants  
Night Lift Maintenance Staff (as assistant to  
Director of Mountain Operations)  
Night Parking & Shuttle Staff

**Major Responsibilities:**

1. Hiring and training a strong lift operations team to run the lift system at the resort efficiently, effectively and successfully.
2. Responsible for following Holiday Valley Resort lift and slope closing procedures each night.
3. Responsible for maintaining staff ratios, wage scales and controlling departmental operations.
4. Keep an orderly and current file of lift operation records.

5. Safety training and implementation of requirements to comply with ANSI B77, OSHA, Department of Labor Code Rule 32 & 54, NYS Article 18, DEC, Federal, State, County and Local regulatory authorities and bodies.
6. Management of areas of responsibility with awareness and promotion of a safe environment and the minimization of risk.
7. Maintaining a high level of communication with all staff, suppliers and guests. The candidate should possess a disciplined, friendly and personable attitude that exudes leadership.
8. Assist Director of Mountain Operations with short-, medium- and long-term planning for the success of the lift operation and infrastructure.
9. Awareness of Holiday Valley Mountain Resort and common-sense application to reach goals. Willingness to embrace change.

The duties and responsibilities that are listed are not all inclusive. Other duties may develop, be assumed or be assigned as needed in the ever-growing and changing atmosphere of the organization.

**Required Qualifications:**

1. Strong leadership and personnel management skills.
2. Accountability, strength of character and independence.
3. Ability to use good judgement and maintain confidentiality.
4. Ability to communicate with a wide range of people, verbally and in writing.
5. Sense of urgency and attention to detail.
6. Work or educational experience to fulfill the position requirements.
7. Ability to work flexible and variable hours, including weekends, holidays and/or hours outside normal business hours.
8. Must be able to work outside under varying weather conditions.

**Preferred Qualifications:**

1. Knowledge of mechanical and electrical operations, including detachable and fixed grip lifts.
2. An understanding and appreciation of skiing and snowboarding with the skills required to navigate Holiday Valley terrain.