



Mountain Coaster Operations Manager

Holiday Valley, rated by Ski Area Magazine as #11 in the East last year, is located in the charming, fun-loving community of Ellicottville, NY. We are looking for a leader to oversee the Sky Flyer Mountain Coaster attraction. The successful candidate will have excellent organizational and communication skills. Come join our exceptional team here at Holiday Valley. A complete job description is available at <https://www.holidayvalley.com/employment/>.

Location: Holiday Valley, Ellicottville, NY

Job Status: Part time or full time year-round

Compensation: hourly range based on experience (\$20-26 per hour, overtime eligible)

Benefits: Fulltime, year-round position includes:

- Company subsidized medical, dental, vision, flexible spending account, health savings account and employer paid short-term disability & long-term offerings.
- 401K Retirement Plan (with company match up to 15%).
- Paid time off, holiday and sick pay.
- Free season pass for employee and dependents.

How to Apply: to apply, fill out an application online at [holidayvalley.com/employment/](https://www.holidayvalley.com/employment/) **and** email your resume and a brief cover letter to Kait Riethmiller at kriethmiller@holidayvalley.com. Applications will be accepted through December 18th.

Holiday Valley Resort
Mountain Coaster Operations Manager
Job Description 2024

Position Objective:

The Sky Flyer Mountain Coaster is a dynamic, participant-led amusement that operates during the winter and summer. The Mountain Coaster Manager will oversee the recruiting, hiring, training, scheduling and management of Mountain Coaster Staff at the resort. The Mountain Coaster Manager will also oversee the maintenance and record keeping associated with the Mountain Coaster.

Reporting Relationships: Director of Mountain Operations

Works Closely With: Day Lift Supervisor
Night Lift Operations Manager
Lift Maintenance Staff
Grooming Staff
Snowmaking Staff
Safety and Security Staff
Ski Patrol/Mountain Safety Manager

Supervises: Mountain Coaster Staff

Major Responsibilities:

1. Hiring and training a strong operations team to run the Mountain Coaster efficiently, effectively and successfully.
2. Responsible for oversight of Mountain Coaster opening and closing procedures each day.
3. Responsible for maintaining staff ratios, wage scales and controlling departmental operations.
4. Responsible for oversight of all scheduled and unscheduled maintenance of the Mountain Coaster.
5. Keep an orderly and current file of Mountain Coaster records.

6. Management of areas of responsibility with awareness and promotion of a safe environment and the minimization of risk. Compliance with Department of Labor regulations applicable to Mountain Coaster.
7. Maintaining a high level of communication with all staff, suppliers and guests. The candidate should possess a disciplined, friendly and personable attitude that exudes leadership.
8. Awareness of Holiday Valley Mountain Resort and common-sense application to reach goals. Willingness to embrace change.

The duties and responsibilities that are listed are not all inclusive. Other duties may develop, be assumed or be assigned as needed in the ever-growing and changing atmosphere of the organization.

Required Qualifications:

1. Strong leadership and personnel management skills.
2. Accountability, strength of character and independence.
3. Ability to use good judgement and maintain confidentiality.
4. Ability to communicate with a wide range of people, verbally and in writing.
5. Sense of urgency and attention to detail.
6. Work or educational experience to fulfill the position requirements.
7. Ability to work flexible and variable hours, including weekends, holidays and/or hours outside normal business hours.
8. Must be able to work outside under varying weather conditions.
9. Knowledge of mechanical and electrical operations applicable to Mountain Coaster, or ability to learn.